

ERAHELP TICKETS APPLICATION

A new tool that will help you track and manage your electronic research administration (ERA) systems related requests!

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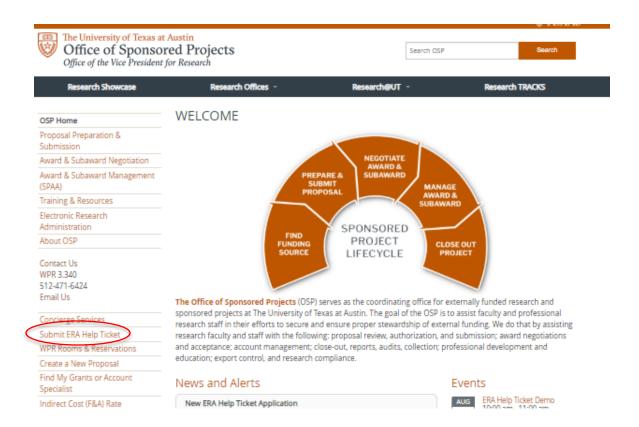


- What is it? It is a centralized tool in which campus staff and faculty can submit and track ERA system related requests to The Office of Sponsored Projects. Some example of requests you would submit within this tool are:
 - PI Exceptions requests
 - Unit Code requests
 - System access requests
 - Requests for guidance on how to pull RMS reports



- Who is this for? This tool is for campus research administration staff and faculty at The University of Texas at Austin.
- Where can I find it? It will be available on the quick-links menu bar of the OSP Website beginning Monday - August 12, 2019







Submit a request here: ERA Help Ticket



 During the transition to this new tool, OSP will be available to help address questions. If you need assistance with submitting your first request, please email the osp@austin.utexas.edu inbox with "ERA Help Tickets" in the subject line for expedited support.